

- Put all rubbish in sealed bags, and don't allow rubbish to build up. Make sure any waste bins are securely covered and emptied frequently.
- Report any minor leaks promptly.
- Make sure your home is clutter free and tidy.
- When purchasing second hand clothing or furniture, always check carefully to make sure you're not bringing any unwanted visitors with you.
- Always check belongings when returning from holiday carefully for any unwanted visitors.
- Block up holes in skirting boards or floorboards. Please contact us for help and advice.
- Keep gardens clean and tidy as overgrown gardens are a good home for mice and rats.
- Do not put bird seed or food on the ground as this can attract rats
- Talk to your neighbours and ask for help. They may be having the same issue.

For more detailed advice on specific pest and vermin.

British Pest Control Association  
[www.bpca.org.uk/pest-advice/documents-and-codes/pest-and-prevention-leaflets](http://www.bpca.org.uk/pest-advice/documents-and-codes/pest-and-prevention-leaflets)

[www.birmingham.gov.uk/pestcontrol](http://www.birmingham.gov.uk/pestcontrol)



## Pest Prevention and Control

Pests are a worldwide problem that anyone can experience regardless of how careful you are.

Unfortunately pests can take time to eradicate, but we will work with you and provide you with information and advice on pest control.

This leaflet will explain our responsibilities and that of the tenants, as well as some useful tips for prevention and solutions where needed.

Pests include:

- Rats
- Mice
- Daddy long-legs
- Bed bugs
- Silver fish
- Cockroaches

It is our responsibility to ensure that when you begin your tenancy with St Peter's your home is fit for habitation and we will work with you to maintain the condition of your property, and carry out work needed to prevent any further infestations. We will also ensure communal areas are free from pests.

However, tenants have responsibility to ensure that they are doing everything they can to prevent infestations, and we have provided some tips in this leaflet.

### **St Peter's responsibilities**

- We will inspect and investigate all reports of pest infestation. We will provide information and advice to help you deal with any infestation. Where needed, we will work with external contractors to eradicate any issues.
- We are responsible for carrying out repairs and treating the infestation if it is caused by disrepair or lack of action on our part.
- We will intervene on the most serious infestations where diseases can be spread and it is a risk to public health. We may also intervene in the case of bed bugs where an infestation may spread to communal areas, as they can be more difficult to eradicate.
- We will carry out estate inspections to ensure that any potential issues are identified as quickly as possible and preventable measures put in place.

- We are not responsible for dealing with any infestations caused by tenants negligence e.g. food left out. We will advise tenants on the best action to take, e.g. products to purchase. Where we carry out any work, tenants may be liable for the cost of treatment and will be recharged any costs incurred by us.
- We will not be held responsible for damage to belongings.

### **Tenant Responsibilities**

- Tenants are responsible for the treatment of minor infestations within the property.
- Tenants must notify us if communal areas are infested with vermin/pests.
- Tenants can still inform us if there is an infestation within their property, so we can assess the cause and provide the relevant advice on the next steps.
- Provide access for staff and contractors to carry out inspections and prevention work.

### **Tips for pest prevention**

- Keep all kitchen surfaces clear and clean regularly, including flooring and beside cookers and fridges.
- Store food in sealed containers.